

# Avaya Accessibility Conformance Report

VPAT® Version 2.1 – March 2018

**Name of Product/Version:** Avaya Conference Phone B129 / 1.0.1

**Product Description:** The Avaya Conference Phone B129 meets the needs of customers looking for USB and Bluetooth connected conferencing devices that need something bigger and higher capacity than other speaker/conference phones.

USB and Bluetooth connectivity make the B129 a completely Open device able to connect to any system, regardless of the type of call control.

With the B129 it is possible to support 12 room participants. This allows the B129 to scale from the Huddle Rooms through to medium conference rooms.

The built-in battery makes it easy to move the B129 to where you need it. For units that need to stay fixed in one location a lock-slot is integrated into the unit that uses a standard Kensington type lock.

Each B129 has four sensitive MEMS microphones with Beamforming technology for outstanding audio pickup. Whether connected to the Avaya Workplace client or Avaya Spaces on a PC or Mac, or to a tablet or smartphone, the B129 is simple, versatile, and affordable.

Use it as an audio-conferencing device or combine it with the CU360 to add crystal clear audio to your video conferences.

**Date:** July 1, 2021

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**Notes:**

**Evaluation Methods Used:** Testing is based on general product knowledge.

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a>	Level A (Yes / <b>No</b> ) Level AA (Yes / <b>No</b> ) Level AAA (Yes / <b>No</b> )
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017 <a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	( <b>Yes</b> / No )

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.

- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## 2017 Section 508 Report

Notes:

### Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b>302.1 Without Vision.</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that does not require user vision.</p>	<p>Does Not Support</p>	<p>Some states of the B129, such as Power state, Bluetooth status and Battery status, are indicated using the LEDs.</p> <p>Input controls are separated by raised ribs in the touch area, but functions will be activated when touched.</p>
<p><b>302.2 With Limited Vision.</b> Where a visual mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited vision.</p>	<p>Supports with Exceptions</p>	<p>The B129 does not have an alphanumeric display. Status is indicated by LEDs. Informal testing indicates that users with low vision, as defined in 36 CFR 1194.31(b), will be able to tell when a LED is illuminated.</p> <p>The icons on the B129's controls are smaller than the 4.8mm height specified by Criterion 402.4. Please note, however, that there are only six controls, arranged in a 3x2 grid, thereby making it possible for low-vision users who cannot see the icons to identify a control based on its</p>

Criteria	Conformance Level	Remarks and Explanations
		location within the grid.
<p><b>302.3 Without Perception of Color.</b> Where a visual mode of operation is provided, ICT shall provide at least one visual mode of operation that does not require user perception of color.</p>	Supports with Exceptions	<p>The icons on the B129's controls, the power LED, the Bluetooth LED and the charging LEDs do not require perception of color. The side LEDs change color to reflect a change in state, i.e. music streaming over Bluetooth (steady blue), call active (steady green), incoming call (blinking green), microphones muted (steady red) and call on-hold (blinking red).</p>
<p><b>302.4 Without Hearing.</b> Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that does not require user hearing.</p>	Supports	<p>User hearing is not required to operate the B129. All status indicators are visual.</p> <p>Please note that the B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.</p>
<p><b>302.5 With Limited Hearing.</b> Where an audible mode of operation is provided, ICT shall provide at least one mode of operation that enables users to make use of limited hearing.</p>	Supports	<p>The B129 provides user-adjustable output amplification up to a level of at least 65 dB (as specified by Criterion 402.3.2 "Non-private listening").</p>
<p><b>302.6 Without Speech.</b> Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.</p>	Supports -	<p>User speech is not required to operate the B129. All input, control and operation is via a touchpad.</p> <p>Please note that the B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature</p>

Criteria	Conformance Level	Remarks and Explanations
		and purpose of the product.
<p><b>302.7 With Limited Manipulation.</b> Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that does not require fine motor control or simultaneous manual operations.</p>	Supports	The B129 has no operations that require fine motor control or simultaneous manual operations.
<p><b>302.8 With Limited Reach and Strength.</b> Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.</p>	Supports	All B129 controls are operable with limited reach and strength.
<p><b>302.9 With Limited Language, Cognitive, and Learning Abilities.</b> ICT shall provide features making its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p>	Supports	To the extent possible with this type of product, the B129 provides a user interface that is easy to learn and understand, with no complex or multi-step operations.

## Chapter 4: Hardware

Notes:

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
<b>402.2.1 Information Displayed On-Screen.</b> Speech output shall be provided for all information displayed on-screen.	Not Applicable	The B129 does not have a screen.
<b>402.2.2 Transactional Outputs.</b> Where transactional outputs are provided, the speech output shall audibly provide all information necessary to verify a transaction.	Not Applicable	The B129 does not provide transactional outputs.
<b>402.2.3 Speech Delivery Type and Coordination.</b> Speech output shall be delivered through a mechanism that is readily available to all users, including, but not limited to, an industry standard connector or a telephone handset. Speech shall be recorded or digitized human, or synthesized. Speech output shall be coordinated with information displayed on the screen.	Not Applicable	The B129 is not a stand-alone phone. It must be paired with a telecommunication device, such as a desktop telephone. Because the pairing is via an industry standard connector, it is expected that the host device with which the B129 is paired will allow this criterion to be supported.
<b>402.2.4 User Control.</b> Speech output for any single function shall be automatically interrupted when a transaction is selected. Speech output shall be capable of being repeated and paused.	Not Applicable	The B129 does not present speech output transactional information.
<b>402.2.5 Braille Instructions.</b> Where speech output is required by 402.2, braille instructions for initiating the speech mode of operation shall be provided. Braille shall be contracted and shall conform to 36 CFR Part 1191, Appendix D, Section 703.3.1.  EXCEPTION: Devices for personal use shall not be required to conform to 402.2.5.	Not Applicable	The B129 does not provide transactional outputs.
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
<b>402.3.1 Private Listening.</b> Where ICT provides private listening, it shall provide a mode of operation for controlling the volume. Where ICT delivers output by an audio transducer typically held up to the ear, a means for effective magnetic wireless coupling to hearing technologies shall be provided.	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice.

Criteria	Conformance Level	Remarks and Explanations
<b>402.3.2 Non-private Listening.</b> Where ICT provides non-private listening, incremental volume control shall be provided with output amplification up to a level of at least 65 dB. A function shall be provided to automatically reset the volume to the default level after every use.	Supports	The B129 provides user-adjustable volume control with maximum output amplification above a level of 65 dB.
<b>402.4 Characters on Display Screens.</b> At least one mode of characters displayed on the screen shall be in a sans serif font. Where ICT does not provide a screen enlargement feature, characters shall be 3/16 inch (4.8 mm) high minimum based on the uppercase letter "I". Characters shall contrast with their background with either light characters on a dark background or dark characters on a light background.	Not Applicable	The B129 does not have a screen.
<b>402.5 Characters on Variable Message Signs.</b> Characters on variable message signs shall conform to section 703.7 Variable Message Signs of ICC A117.1-2009 (incorporated by reference, see 702.6.1).	Not Applicable	
<b>403 Biometrics</b>	Heading cell – no response required	Heading cell – no response required
<b>403.1 General.</b> Where provided, biometrics shall not be the only means for user identification or control.  EXCEPTION: Where at least two biometric options that use different biological characteristics are provided, ICT shall be permitted to use biometrics as the only means for user identification or control.	Not Applicable	The B129 does not use biometrics.
<b>404 Preservation of Information Provided for Accessibility</b>	Heading cell – no response required	Heading cell – no response required
<b>404.1 General.</b> ICT that transmits or converts information or communication shall not remove non-proprietary information provided for accessibility or shall restore it upon delivery.	Not Applicable	The B129 does not transmit or convert information provided for accessibility.
<b>405 Privacy</b>	Heading cell – no response required	Heading cell – no response required
<b>405.1 General.</b> The same degree of privacy of input and output shall be provided to all individuals. When speech output required by 402.2 is enabled, the screen shall not blank automatically.	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice.
<b>406 Standard Connections</b>	Heading cell – no response required	Heading cell – no response required
<b>406.1 General.</b> Where data connections used for input and output are provided, at least one of each type of connection shall conform to industry standard non-proprietary formats.	Supports	The B129 uses industry standard USB-C and Bluetooth connections.
<b>407 Operable Parts</b>	Heading cell – no response required	Heading cell – no response required
<b>407.2 Contrast.</b> Where provided, keys and controls shall contrast	Supports with Exceptions	The B129 uses buttons with white text on

Criteria	Conformance Level	Remarks and Explanations
visually from background surfaces. Characters and symbols shall contrast visually from background surfaces with either light characters or symbols on a dark background or dark characters or symbols on a light background.		black background, except for Answer and Hangup. The Answer function depicts a bright green handset against a black background. The Hangup button might not satisfy the high contrast criterion because it depicts a red handset against a black background. Please note, however, that the B129's buttons are also identifiable by location.
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
<b>407.3.1 Tactilely Discernible.</b> Input controls shall be operable by touch and tactilely discernible without activation.	Does not Support	Input controls are separated by raised ribs in the touch area, but functions will be activated when touched.
<b>407.3.2 Alphabetic Keys.</b> Where provided, individual alphabetic keys shall be arranged in a QWERTY-based keyboard layout and the "F" and "J" keys shall be tactilely distinct from the other keys.	Not Applicable	The B129 does not support alphabetic key input.
<b>407.3.3 Numeric Keys.</b> Where provided, numeric keys shall be arranged in a 12-key ascending or descending keypad layout. The number five key shall be tactilely distinct from the other keys. Where the ICT provides an alphabetic overlay on numeric keys, the relationships between letters and digits shall conform to ITU-T Recommendation E.161 (incorporated by reference, see 702.7.1).	Not Applicable	The B129 does not support numeric input.
<b>407.4 Key Repeat.</b> Where a keyboard with key repeat is provided, the delay before the key repeat feature is activated shall be fixed at, or adjustable to, 2 seconds minimum.	Not Applicable	The B129 does not support keyboard input.
<b>407.5 Timed Response.</b> Where a timed response is required, the user shall be alerted visually, as well as by touch or sound, and shall be given the opportunity to indicate that more time is needed.	Not Applicable	The B129 does not have any timed responses.
<b>407.6 Operation.</b> At least one mode of operation shall be operable with one hand and shall not require tight grasping, pinching, or twisting of the wrist. The force required to activate operable parts shall be 5 pounds (22.2 N) maximum.	Supports	The B129 controls are operable with one hand and do not require tight grasping, pinching, or twisting of the wrist. The force required to activate the controls is less than 5 lbs. (22.2N).
<b>407.7 Tickets, Fare Cards, and Keycards.</b> Where tickets, fare cards, or keycards are provided, they shall have an orientation that is tactilely discernible if orientation is important to further use of the ticket, fare	Not Applicable	The B129 does not provide tickets, fare cards or keycards.



Criteria	Conformance Level	Remarks and Explanations
card, or keycard.		
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
<b>407.8.1 Vertical Reference Plane.</b> Operable parts shall be positioned for a side reach or a forward reach determined with respect to a vertical reference plane. The vertical reference plane shall be located in conformance to 407.8.2 or 407.8.3.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.
<b>407.8.1.1 Vertical Plane for Side Reach.</b> Where a side reach is provided, the vertical reference plane shall be 48 inches (1220 mm) long minimum.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.
<b>407.8.1.2 Vertical Plane for Forward Reach.</b> Where a forward reach is provided, the vertical reference plane shall be 30 inches (760 mm) long minimum.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.
<b>407.8.2 Side Reach.</b> Operable parts of ICT providing a side reach shall conform to 407.8.2.1 or 407.8.2.2. The vertical reference plane shall be centered on the operable part and placed at the leading edge of the maximum protrusion of the ICT within the length of the vertical reference plane. Where a side reach requires a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.
<b>407.8.2.1 Unobstructed Side Reach.</b> Where the operable part is located 10 inches (255 mm) or less beyond the vertical reference plane, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.
<b>407.8.2.2 Obstructed Side Reach.</b> Where the operable part is located more than 10 inches (255 mm), but not more than 24 inches (610 mm), beyond the vertical reference plane, the height of the operable part shall be 46 inches (1170 mm) high maximum and 15 inches (380 mm) high minimum above the floor. The operable part shall not be located more than 24 inches (610 mm) beyond the vertical reference plane.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.
<b>407.8.3 Forward Reach.</b> Operable parts of ICT providing a forward reach shall conform to 407.8.3.1 or 407.8.3.2. The vertical reference plane shall be centered, and intersect with, the operable part. Where a forward reach allows a reach over a portion of the ICT, the height of that portion of the ICT shall be 34 inches (865 mm) maximum.	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user’s reach, height and depth requirements.

Criteria	Conformance Level	Remarks and Explanations
<p><b>407.8.3.1 Unobstructed Forward Reach.</b> Where the operable part is located at the leading edge of the maximum protrusion within the length of the vertical reference plane of the ICT, the operable part shall be 48 inches (1220 mm) high maximum and 15 inches (380 mm) high minimum above the floor.</p>	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user's reach, height and depth requirements.
<p><b>407.8.3.2 Obstructed Forward Reach.</b> Where the operable part is located beyond the leading edge of the maximum protrusion within the length of the vertical reference plane, the operable part shall conform to 407.8.3.2. The maximum allowable forward reach to an operable part shall be 25 inches (635 mm).</p>	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user's reach, height and depth requirements.
<p><b>407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach.</b> If the reach depth is less than 20 inches (510 mm), the operable part height shall be 48 inches (1220 mm) maximum. If the reach depth is 20 inches (510 mm) to 25 inches (635 mm), the operable part height shall be 44 inches (1120 mm) maximum.</p>	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user's reach, height and depth requirements.
<p><b>407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach.</b> Knee and toe space under ICT shall be 27 inches (685 mm) high minimum, 25 inches (635 mm) deep maximum, and 30 inches (760 mm) wide minimum and shall be clear of obstructions.</p> <p>EXCEPTIONS:</p> <ol style="list-style-type: none"> <li>1. Toe space shall be permitted to provide a clear height of 9 inches (230 mm) minimum above the floor and a clear depth of 6 inches (150 mm) maximum from the vertical reference plane toward the leading edge of the ICT.</li> <li>2. At a depth of 6 inches (150 mm) maximum from the vertical reference plane toward the leading edge of the ICT, space between 9 inches (230 mm) and 27 inches (685 mm) minimum above the floor shall be permitted to reduce at a rate of 1 inch (25 mm) in depth for every 6 inches (150 mm) in height.</li> </ol>	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user's reach, height and depth requirements.
<p><b>408 Display Screens</b></p>	Heading cell – no response required	Heading cell – no response required
<p><b>408.2 Visibility.</b> Where stationary ICT provides one or more display screens, at least one of each type of display screen shall be visible from a point located 40 inches (1015 mm) above the floor space where the display screen is viewed.</p>	Not Applicable	The B129 is a movable speakerphone that can be positioned wherever necessary to accommodate a user's preferred field of view.
<p><b>408.3 Flashing.</b> Where ICT emits lights in flashes, there shall be no more than three flashes in any one-second period.</p>	Supports	The LEDs on the B129 never emit more than two flashes in any one-second

Criteria	Conformance Level	Remarks and Explanations
EXCEPTION: Flashes that do not exceed the general flash and red flash thresholds defined in WCAG 2.0 (incorporated by reference, see 702.10.1) are not required to conform to 408.3.		period. In all cases except one (the indication that the battery charge is less than 10%), the flash rate is one second on, one second off.
<b>409 Status Indicators</b>	Heading cell – no response required	Heading cell – no response required
<b>409.1 General.</b> Where provided, status indicators shall be discernible visually and by touch or sound.	Supports with Exceptions	The B129 provides status indication (such as whether the microphone is muted) visually, but does not provide status indications by touch or sound.
<b>410 Color Coding</b>	Heading cell – no response required	Heading cell – no response required
<b>410.1 General.</b> Where provided, color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.	Supports with Exceptions	The icons on the B129’s controls, the power LED, the Bluetooth LED and the charging LEDs do not require perception of color. The side LEDs change color to reflect a change in state, i.e. music streaming over Bluetooth (steady blue), call active (steady green), incoming call (blinking green), microphones muted (steady red) and call on-hold (blinking red).
<b>411 Audible Signals</b>	Heading cell – no response required	Heading cell – no response required
<b>411.1 General.</b> Where provided, audible signals or cues shall not be used as the only means of conveying information, indicating an action, or prompting a response	Supports	The B129 user interface conveys information visually.
<b>412 ICT with Two-Way Voice Communication</b>	Heading cell – no response required	Heading cell – no response required
<b>412.2 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
<b>412.2.1 Volume Gain for Wireline Telephones.</b> Volume gain conforming to 47 CFR 68.317 shall be provided on analog and digital wireline telephones.	Not Applicable	The B129 is a USB and Bluetooth speakerphone. Although the 47 CFR 68.317 volume gain requirement for wireline telephone handsets is not applicable, please note that the B129 does support the volume gain requirements of Criterion 402.3.2..
<b>412.2.2 Volume Gain for Non-Wireline ICT.</b> A method for increasing volume shall be provided for non-wireline ICT.	Supports	In both Bluetooth and USB mode, the B129 supports the volume adjustment

Criteria	Conformance Level	Remarks and Explanations
		requirements of Criterion 402.3.2.
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
<b>412.3.1 Wireless Handsets.</b> ICT in the form of wireless handsets shall conform to ANSI/IEEE C63.19-2011 (incorporated by reference, see 702.5.1)	Not Applicable	The B129 does not have a handset. It is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice.
<b>412.3.2 Wireline Handsets.</b> ICT in the form of wireline handsets, including cordless handsets, shall conform to TIA-1083-B (incorporated by reference, see 702.9.1).	Not Applicable	The B129 does not have a handset. It is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice.
<b>412.4 Digital Encoding of Speech.</b> ICT in IP-based networks shall transmit and receive speech that is digitally encoded in the manner specified by ITU-T Recommendation G.722.2 (incorporated by reference, see 702.7.2) or IETF RFC 6716 (incorporated by reference, see 702.8.1).	Supports	RFC-6716 and G.722.2 are high quality, wide-band digital audio encoding techniques. When paired with a device that supports RFC-6716 or G.722.2, the B129 will provide high quality, wide-band audio to the extent supported by those techniques
<b>412.5 Real-Time Text Functionality.</b> [Reserved].	Reserved for future	Reserved for future
<b>412.6 Caller ID.</b> Where provided, caller identification and similar telecommunications functions shall be visible and audible.	Not Applicable	The B129 does not provide caller identification information. (In most cases, this will be provided by the host device that is paired with the B129.)
<b>412.7 Video Communication.</b> Where ICT provides real-time video functionality, the quality of the video shall be sufficient to support communication using sign language.	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. There is no real-time video functionality.
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
<b>412.8.1 TTY Connectability.</b> ICT shall include a standard non-acoustic connection point for TTYS.	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.

Criteria	Conformance Level	Remarks and Explanations
<p><b>412.8.2 Voice and Hearing Carry Over.</b> ICT shall provide a microphone capable of being turned on and off to allow the user to intermix speech with TTY use.</p>	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.
<p><b>412.8.3 Signal Compatibility.</b> ICT shall support all commonly used cross-manufacturer non-proprietary standard TTY signal protocols where the system interoperates with the Public Switched Telephone Network (PSTN).</p>	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.
<p><b>412.8.4 Voice Mail and Other Messaging Systems.</b> Where provided, voice mail, auto-attendant, interactive voice response, and caller identification systems shall be usable with a TTY.</p>	Not Applicable	The B129 is not a voice mail, auto-attendant, or interactive voice response device.
<p><b>413 Closed Caption Processing Technologies</b></p>	Heading cell – no response required	Heading cell – no response required
<p><b>413.1.1 Decoding and Display of Closed Captions.</b> Players and displays shall decode closed caption data and support display of captions.</p>	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.
<p><b>413.1.2 Pass-Through of Closed Caption Data.</b> Cabling and ancillary equipment shall pass through caption data.</p>	Not Applicable	The B129 is not a Cabling and ancillary equipment.
<p><b>414 Audio Description Processing Technologies</b></p>	Heading cell – no response required	Heading cell – no response required
<p><b>414.1.1 Digital Television Tuners.</b> Digital television tuners shall provide audio description processing that conforms to ATSC A/53 Digital Television Standard, Part 5 (2014) (incorporated by reference, see 702.2.1). Digital television tuners shall provide processing of audio description when encoded as a Visually Impaired (VI) associated audio service that is provided as a complete program mix containing audio description according to the ATSC A/53 standard.</p>	Not Applicable	The B129 is not a digital television tuner.

Criteria	Conformance Level	Remarks and Explanations
<b>414.1.2 Other ICT.</b> ICT other than digital television tuners shall provide audio description processing.	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
<b>415.1.1 Caption Controls.</b> Where ICT provides operable parts for volume control, ICT shall also provide operable parts for caption selection.	Not Applicable	The B129 is a conference phone, intended for use as a shared resource by groups of people who are communicating by voice. Support for non-voice communication would require a fundamental alteration to the nature and purpose of the product.
<b>415.1.2 Audio Description Controls.</b> Where ICT provides operable parts for program selection, ICT shall also provide operable parts for the selection of audio description.	Not Applicable	The B129 does not provide operable parts for program selection.

## Chapter 5: Software

Notes: Not Applicable. The levels of support provided by the user-facing functions of the B129 are detaild in the Chapter 4 responses.

## Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
<b>602.2 Accessibility and Compatibility Features.</b> Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include accessibility features that are built-in and accessibility features that provide compatibility with assistive technology.	Supports	Will provide upon request
<b>602.3 Electronic Support Documentation.</b> Documentation in	Supports	The documentation is in PDF format that is

Criteria	Conformance Level	Remarks and Explanations
electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.0 (incorporated by reference, see 702.10.1).		accessible.
<b>602.4 Alternate Formats for Non-Electronic Support Documentation.</b> Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be provided upon request.	Supports	Will provide upon request.
<b>603 Support Services</b>	Heading cell – no response required	Heading cell – no response required
<b>603.2 Information on Accessibility and Compatibility Features.</b> ICT support services shall include information on the accessibility and compatibility features required by 602.2.	Supports	Contact Avaya Support for accessibility-related issues.
<b>603.3 Accommodation of Communication Needs.</b> Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.	Supports	Contact Avaya Support for accessibility-related issues.

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