

Message Networking® 6.3

Voluntary Product Accessibility Template (VPAT)

Message Networking 6.3 allows system administrators to simplify their network topology and administration by supporting store-and-forward message protocols, thereby allowing mailbox subscribers to exchange messages between disparate messaging systems, including platforms from different vendors, as though it were one single system.

Message Networking is configured by the system administrator using a web-browser in a centralized model. The Network Messaging interface is not accessed by mailbox subscribers.

The statements in this document are valid when Network Messaging is accessed with Internet Explorer versions 9 or 10, and might not be valid when other versions or other browsers are used.

Support Levels

Support Level	Description
Supports	Message Networking 6.3 fully meets the letter and intent of the criterion.
Supports with Exceptions/Minor Exceptions	Message Networking 6.3 does not fully meet the letter and intent of the criterion, but provides some level of access relative to the criterion.
Supports through Equivalent Facilitation	Message Networking 6.3 provides an alternate way to meet the intent of the criterion.
Supports when combined with Compatible Assistive Technology	Message Networking 6.3 fully meets the letter and intent of the criterion when used in combination with compatible assistive technology.
Does Not Support	Message Networking 6.3 does not meet the letter or intent of the criterion.
Not Applicable	The criterion does not apply.
Not Applicable – Fundamental Alteration Exception Applies	A fundamental alteration of Message Networking 6.3 is required to meet the criterion.

Compliance Summary

Criteria	Support Levels
Section 1194.21 Software Applications and Operating Systems	Supports with minor exceptions
Section 1194.22 Web-based Intranet and Internet Information and Applications	Supports with minor exceptions
Section 1194.23 Telecommunications Products	Not applicable
Section 1194.24 Video and Multi-media Products	Not applicable
Section 1194.25 Self-Contained, Closed Products	Not applicable
Section 1194.26 Desktop and Portable Computers	Not applicable
Section 1194.31 Functional Performance Criteria	Supports with exceptions
Section 1194.41 Information, Documentation and Support	Supports

§ 1194.21 Software Applications and Operating Systems

<i>Criteria</i>	<i>Support Levels</i>	<i>Remarks and Explanations</i>
1194.21(a) When software is designed to run on a system that has a keyboard, product functions shall be executable from a keyboard where the function itself or the result of performing a function can be discerned textually.	Supports	All functions are executable from a keyboard. The result of performing a function can be discerned textually.
1194.21(b) Applications shall not disrupt or disable activated features of other products that are identified as accessibility features, where those features are developed and documented according to industry standards. Applications also shall not disrupt or disable activated features of any operating system that are identified as accessibility features where the application programming interface for those accessibility features has been documented by the manufacturer of the operating system and is available to the product developer.	Supports	The Message Networking application does not disrupt or disable any operating system accessibility options.
1194.21(c) A well-defined on-screen indication of the current focus shall be provided that moves among interactive interface elements as the input focus changes. The focus shall be programmatically exposed so that assistive technology can track focus and focus changes.	Supports	The on-screen focus indication is visually evident. It moves among the administrative user interface and follows the keyboard keystrokes.
1194.21(d) Sufficient information about a user interface element including the identity, operation and state of the element shall be available to assistive technology. When an image represents a program element, the information conveyed by the image must also be available in text.	Supports	The name, state, and value of the interface controls are exposed to assistive adjuncts.
1194.21(e) When bitmap images are used to identify controls, status indicators, or other programmatic elements, the meaning assigned to those images shall be consistent throughout an application's performance.	Not applicable	Images are not used within the web-based administrative interface for controls or status indicators.
1194.21(f) Textual information shall be provided through operating system functions for displaying text. The minimum information that shall be made available is text content, text input caret location, and text attributes.	Supports	Textual information is provided via the operating system functions for displaying text.
1194.21(g) Applications shall not override user selected contrast and color selections and other individual display attributes.	Supports with exceptions	Message Networking adheres to user-specified color and display attributes. The only exception is where brand-specific background/header coloring is used within some web-pages.
1194.21(h) When animation is displayed, the information shall be displayable in at least one non-animated presentation mode at the option of the user.	Not applicable	Animation is not used.

<p>1194.21(i) Color coding shall not be used as the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p>	<p>Supports</p>	<p>Color is not used to convey information.</p>
<p>1194.21(j) When a product permits a user to adjust color and contrast settings, a variety of color selections capable of producing a range of contrast levels shall be provided.</p>	<p>Not applicable</p>	
<p>1194.21(k) Software shall not use flashing or blinking text, objects, or other elements having a flash or blink frequency greater than 2 Hz and lower than 55 Hz.</p>	<p>Supports</p>	<p>There are no flashing or blinking text, objects, or other elements.</p>
<p>1194.21(l) When electronic forms are used, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	<p>Where forms are used, textual and field information are provided via the operating system functions for displaying text and completing the submission when accessed in conjunction with compatible assistive technology.</p>

§ 1194.22 Web-based Intranet and Internet Applications

<i>Criteria</i>	<i>Support Levels</i>	<i>Remarks and Explanations</i>
1194.22(a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).	Not applicable	Non text elements are not used.
1194.22(b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.	Not applicable	Multimedia is not used.
1194.22(c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.	Supports	Color is not used to convey information.
1194.22(d) Documents shall be organized so they are readable without requiring an associated style sheet.	Supports	Content is readable with the style sheets disabled.
1194.22(e) Redundant text links shall be provided for each active region of a server-side image map.	Not applicable	Server side image maps are not used.
1194.22(f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape.	Not applicable	
1194.22(g) Row and column headers shall be identified for data tables.	Supports	Data tables in the Message Networking administrative interface have TH tags on the headers.
1194.22(h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.	Not applicable	Data tables throughout the Message Networking administrative interface have only one row of headers.
1194.22(i) Frames shall be titled with text that facilitates frame identification and navigation.	Supports with exceptions	Some frames have titles that facilitate identification and navigation.
1194.22(j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.	Supports	Message Networking does not contain any elements that flicker.
1194.22(k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of these standards, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes.	Not applicable	
1194.22(l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by assistive technology.	Supports	
1194.22(m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with §1194.21(a) through (l).	Not applicable	Message Networking does not rely on an applet, plug-in, or other application be present on the client system to interpret page content.

<p>1194.22(n) When electronic forms are designed to be completed on-line, the form shall allow people using assistive technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.</p>	<p>Supports</p>	<p>Where forms are used, textual and field information are provided via the operating system functions for displaying text and completing the submission when accessed in conjunction with compatible assistive technology.</p>
<p>1194.22(o) A method shall be provided that permits users to skip repetitive navigation links.</p>	<p>Supports</p>	<p>Frames can be used to skip repetitive navigation.</p>
<p>1194.22(p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.</p>	<p>Does not support</p>	<p>The Message Networking administrative interface includes a login time-out for security purposes. No audible or visual alert is provided prior to hitting the time-out.</p>

§ 1194.31 Functional Performance Criteria

<i>Criteria</i>	<i>Support Levels</i>	<i>Remarks and Explanations</i>
1194.31(a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for assistive technology used by people who are blind or visually impaired shall be provided.	Supports with exceptions	<p>Many of the procedures that must be followed during the Message Networking installation process are inaccessible to users without vision and are incompatible with the assistive technology used by people who are blind or visually impaired.</p> <p>Please note that Message Networking is usually installed by Avaya personnel or by Avaya business partners, and not by the purchasers of the product. Please note also that, after installation, Message Networking is accessible to users without vision. (Minor exceptions are noted in the §1194.21 and §1194.22 responses.)</p>
1194.31(b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for assistive technology used by people who are visually impaired shall be provided.	Supports with exceptions	<p>Many procedures that must be followed during the Message Networking installation process may be inaccessible to users with low vision and may be incompatible with the assistive technology used by these individuals.</p> <p>Please note that Message Networking is usually installed by Avaya personnel or by Avaya business partners, and not by the purchasers of the product. Please note also that, after installation, Message Networking is accessible to users with low vision. (Minor exceptions are noted in the §1194.21 and §1194.22 responses.)</p>
1194.31(c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for assistive technology used by people who are deaf or hard of hearing shall be provided.	Supports	User hearing is not required in order to operate Message Networking. All information is presented visually.
1194.31(d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.	Not Applicable	Message Networking administration does not involve any audio information.
1194.31(e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for assistive technology used by people with disabilities shall be provided.	Supports	User speech is not required in order to operate Message Networking. All inputs are via the keyboard or a point-and-click device (e.g., a mouse).
1194.31(f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided.	Supports	Message Networking is operated via the controls and keys of the administrator's endpoint device, e.g., their desktop computer and web-browser.

§ 1194.41 Information, Documentation and Support

<i>Criteria</i>	<i>Support Levels</i>	<i>Remarks and Explanations</i>
1194.41(a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge.	Supports	Will provide upon request.
1194.41(b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge.	Supports	Will provide upon request.
1194.41(c) Support services for products shall accommodate the communication needs of end-users with disabilities.	Supports	<p>Avaya's point-of-contact for accessibility-related issues:</p> <p style="text-align: center;">Dr. Paul R. Michaelis Voice: 303-538-4101 TTY: 303-538-3740</p> <p style="text-align: center;">prmichaelis-at-avaya.com</p>

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