Avaya Product Design and Compliance

Design for Environment (DfE) Guidelines and Requirements
As part of the Avaya Environmental Management System (EMS) and ISO-14001:2015 certification, the requirements of the environmental legislation / regulations that apply to Avaya products are incorporated into the Avaya Design for Environment Guidelines and Requirements. In this way, Avaya personnel check that Avaya-designed products are compliant with the relevant environmental legislation / regulations from the beginning of the new product introduction process. Third party products selected for Avaya solutions are also evaluated to confirm that they comply with relevant environmental legislation / regulations.

RoHS
As part of our commitment to the environment, Avaya designs its products using materials that comply with the European Union's Restrictions of Hazardous Substance (RoHS) Directive as well as China, Taiwan, EAEU, and UAE RoHS Regulations.

What is the RoHS Directive?
The European Union’s Restriction of the use of Certain Hazardous Substances (RoHS) went into effect on July 1, 2006 with these substances subsequently restricted:
- Lead
- Cadmium
- Mercury
- Polybrominated biphenyls (PBB)
- Polybrominated diphenylethers (PBDE)
- Hexavalent chromium
- Bis(2-ethylhexyl) phthalate (DEHP)
- Dibutyl phthalate (DBP)
- Benzyl butyl phthalate (BBP)
- Diisobutyl phthalate (DIBP)

Avaya began an initiative to help ensure its products satisfy the EU RoHS Directive globally in 2003. Our suppliers play a significant role in helping to ensure that this commitment is met. Avaya monitors its suppliers to help ensure their compliance with applicable laws, regulations and policies including environmental specifications for hardware parts and products.

China RoHS - The first phase of the China RoHS Regulations was incorporated into Chinese legislation in March 2007. China RoHS Regulations do not restrict the use of the original six (6) EU restricted hazardous substances (lead, mercury, cadmium, hexavalent chromium, polybrominated biphenyls (PBBs) and polybrominated diphenyl ethers (PBDEs)). However, if concentration thresholds of these substances are exceeded, they do require labeling of the Electrical and Electronic Products, including a Table of Toxic Substances (TTS) in the product documentation and labeling of the packaging.

What Avaya Customers Can Expect - In those countries/regions where compliance with a RoHS Directive is mandated, customers can expect the applicable Avaya designed and Avaya branded OEM (original equipment manufacturer) products, whether purchased from Avaya directly or from an authorized Avaya Partner, to be compliant with the Directive.
Registration, Evaluation, Authorization and Restriction of Chemical (REACH) substances

The EU REACH regulation is the Registration, Evaluation, Authorization and Restriction of Chemical (REACH) substances. Based on inquiries of Avaya suppliers, the products in the table below include components (such as connectors, capacitors, cable assemblies, integrated circuits, plastics and metal alloys) which may contain Substances of Very High Concern (SVHCs) in concentrations at or above 0.1% weight by weight:

This information is updated as new substances are added to the candidate list or additional information is received from our supply base.

Contacts For questions regarding RoHS, REACH or Prop 65 compliant Avaya products or product availability, please contact your Avaya representative or one of our authorized business partners.

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