



Experiences That Matter



NASPO Valuepoint Contract for Avaya

The National Association of State Procurement Officials (NASPO)

(formerly WSCA-NASPO)

Avaya Contract #: AR603

Streamline your procurement and gain savings on Avaya Products and Services.

Vendor Name: [Avaya](#)

Avaya Inc.
4655 Great America Parkway
Santa Clara, CA 95054
www.avaya.com

Avaya Federal Tax ID: 22-3713430

Contract Period: Expiration Date - May 31, 2021

Limits: Purchases must be approved by Avaya Direct or Authorized Reseller Order fulfillers

Avaya Contacts:

Contract Administrator: **Stacey Cox** wscadmin@avaya.com

Additional Details can be found at:

<https://www.naspovaluepoint.org/portfolio/data-communications-products-services-2014-2020/avaya/>

[Contacts by State](#)

(approved Resellers and Avaya contacts are listed for each state within the links below)

BOTH CONTRACT NUMBERS MUST BE ON ALL PO's

Products and Services Offered

State (click on state)	AVAYA NASPO Contract #	NASPO STATE CONTRACT #	Avaya Contact	Status
Alaska (AK)	AR603	<u>2014-DATACOM-0009</u>	naspovpak@avaya.com	ACTIVE
California (CA)	AR603	7-14-70-21	naspovpca@avaya.com	ACTIVE
City of Alexandria, VA	AR603	AR603	naspovpva@avaya.com	ACTIVE
Florida (FL)	AR603	43220000-WSCA-14-ACS	naspovpfl@avaya.com	ACTIVE
Kansas (KS)	AR603	000000000000000000041920	naspovpks@avaya.com	ACTIVE
Louisiana (LA)	AR603	4400004339	naspovpla@avaya.com	ACTIVE
Memphis-Shelby County Airport Authority	AR603	AR603	naspovpmscaa@avaya.com	ACTIVE
Montana (MT)	AR603	AR603	naspovpmt@avaya.com	ACTIVE
Nashville Metro Airport	AR603	AR603	See link	ACTIVE
Palm Beach County Florida	AR603	AR6031	naspovppbfl@avaya.com	ACTIVE
Prince Georges County Maryland	AR603	AR603	naspovppgc@avaya.com	ACTIVE
Rhode Island (RI)	AR603	AR603	naspovpri@avaya.com	ACTIVE
Utah (UT)	AR603	AR603	naspovput@avaya.com	ACTIVE
Washington (WA)	AR603	01114	naspovpwa@avaya.com	ACTIVE
Wyoming (WY)	AR603	AR603	naspovpwy@avaya.com	ACTIVE

Networking and Telecommunication Solutions and Services:

Avaya Unified Communications Solutions

• Avaya's Unified Communications and Collaborations (UCC) Solutions offers an unsurpassed industry portfolio of products that allow enterprises to build communications and collaboration networks that are characterized as best-in-class, extremely efficient, and highly scalable. Avaya UCC solutions provide advanced enterprise-class reliability, performance, and security that enterprises and governments throughout the world depend on to run their businesses. Avaya can uniquely deliver both mission critical dependability and superior return on investment.

Avaya Contact Center Solutions

• Avaya is the global leader in the Contact Center market. Avaya offers highly reliable, scalable contact center solutions that improve customer service and help companies compete more effectively. Avaya's contact center portfolio includes intelligent routing tools, as well as self-service, proactive contact and mobility-enabled applications that drive effective communications and transactions with customers and clients. Avaya's extensive reporting platform offers rich analytics that provide companies and governments with detailed customer information that improves visibility, customer satisfaction, and customer retention, while decreasing costs.

Avaya Services Solutions

• Avaya Professional Services focus on helping businesses effectively use communications technology and applications to drive productivity and growth while mitigating risk and reducing TCO for communications solutions. Avaya Managed Services provide globally managed and hosted services for Unified Communications, contact centers, data, and video. Avaya enables companies to hand over some responsibility for running network infrastructure, reducing the costs of ownership, equipment upgrades, and staffing. Proactive, preventative monitoring of system performance and the ability to quickly find and fix problems are essential for keeping communications running. Avaya offers every level of support for communications solutions with both niche and end-to-end services, available globally.

For more information on Avaya products, visit <http://www.avaya.com>

Contract Pricing

Procurement Schedule information is provided by Avaya as a convenience or as required by contract for use by state and local governments, educational institutions and other public sector entities for the purposes of determining the available procurement vehicle they can use to purchase authorized Avaya products and services.

Visit: [Avaya NASPO ValuePoint Price List](#)

Product Specifications

Visit [Product and Services Catalog](#)

Warranty Terms

For warranty terms, visit [Avaya's warranty on products and installation services](#).

How to Obtain Quotes and Place Purchase Orders

1. Contact your Avaya NASPO ValuePoint— representative

Or contact one of the approved Avaya resellers by state (see list of states)

2. **Generate a purchase order payable to the participating Order Fulfiller (reseller) of your choice—*varies by state* (list can within each states website found on page 1).

****REQUIRED FOR PLACING ALL ORDERS**

You must reference BOTH the individual state contract number (found on page 1 of this document or the states individual website, as well as Avaya's master Contract # **AR-603** on your purchase order.

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