What’s Driving Trends in UCaaS

Cloud adoption is on the rise: nearly 65% of organizations are using cloud services.

Most organizations have more than just calling in their cloud licenses. 57% also have meetings, and 52% have team collaboration.

Top Cloud Adoption Drivers

- **65%**
- **47%** Cost Savings
- **46%** Better Scale
- **28%** More Available Features
- **24%** Rapid Delivery of New Features
- **23%** Remote Worker Support

Team Collaboration Apps

- Reduce Meetings Required by **23%**
- Reduce Emails by **12%**
- Improve Productivity by **13%**

In a 40-hour work week, team collaboration is saving employees an average of 5.3 hours.

UCaaS adoption is highest among SMB (up to 2,500 employees)

All statistics from Nemertes The Shift to Cloud Report, Q4 2019