What’s Driving Trends in UCaaS

Cloud adoption is on the rise: nearly 65% of organizations are using cloud services.

65%

Most organizations have more than just calling in their cloud licenses. 57% also have meetings, and 52% have team collaboration.

Top Cloud Adoption Drivers

47% Cost Savings

46% Better Scale

28% More Available Features

24% Rapid Delivery of New Features

23% Remote Worker Support

Team Collaboration Apps

Reduce Meetings Required by 23%

Reduce Emails by 12%

Improve Productivity by 13%

In a 40-hour work week, team collaboration is saving employees an average of 5.3 hours.

UCaaS adoption is highest among SMB (up to 2,500 employees)

Source: Nemertes The Shift to Cloud Report, Q4 2019