



# Kari's Law and NG911: Get the Facts



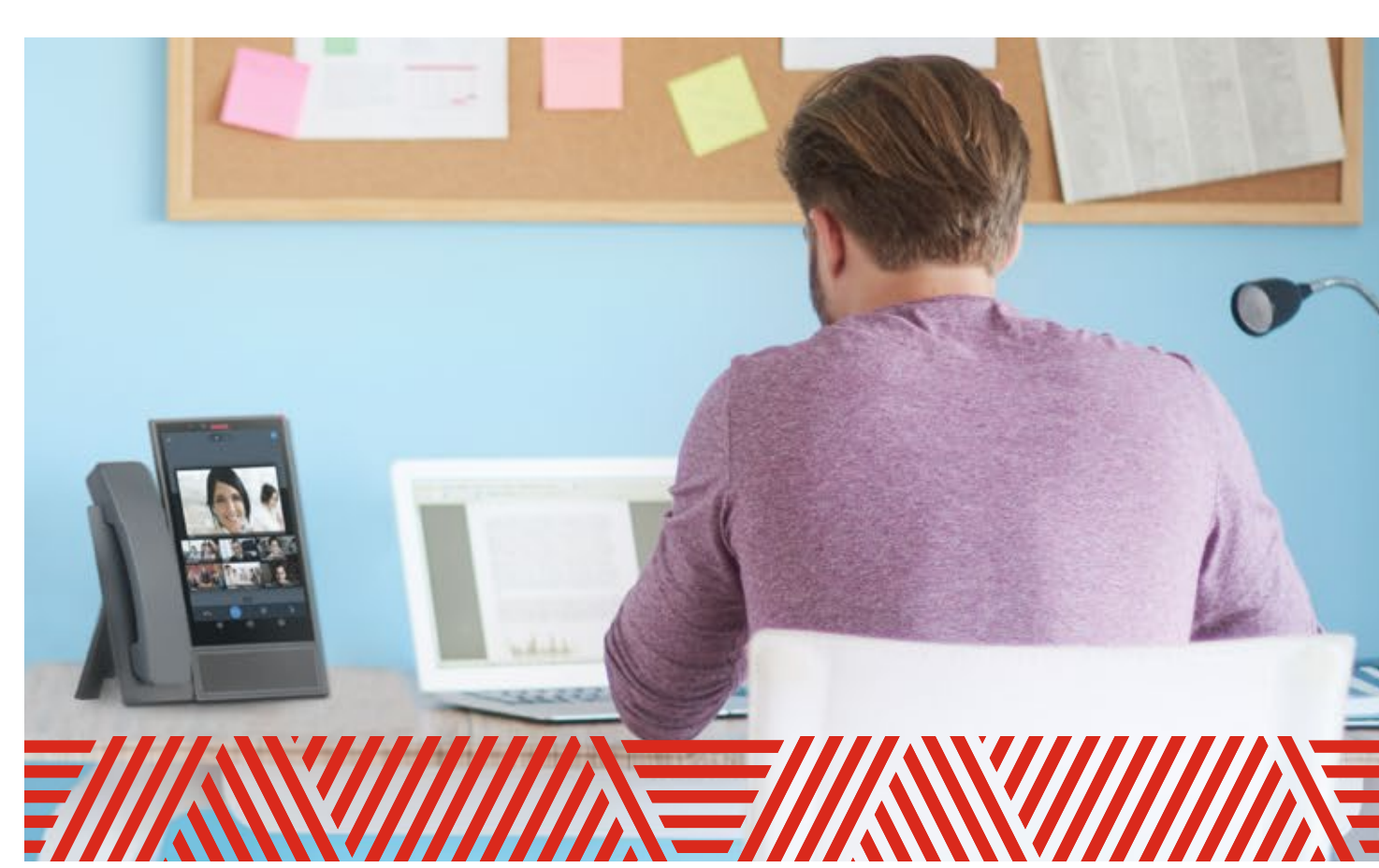
An estimated **240 million** calls are made to **9-1-1** in the U.S. each year<sup>1</sup>.



The average chance of **9-1-1** getting a quick fix on location ranges from as low as **10%** to as high as **95%**<sup>2</sup>.

## What is Kari's Law?

**Kari's Law** and **Ray Baum's Act** require multi-line phone systems (like those found in schools, hotels and offices) to enable direct dial to 9-1-1, and that those calls include a detailed "dispatchable location" to decrease response time.



## What are the Consequences of Not Complying?



- Risk of endangering employees, customers, visitors, and others
- Fines and possible additional penalties for each day a business remains non-compliant
- Potentially devastating civil liabilities should a tragedy occur

## What is NG911?



- NG911 is a **national movement to replace the outdated emergency communications infrastructure** with new IP-enabled functionality
- This new functionality must be capable of transporting **voice, multimedia data, and geospatial location information**
- This will provide **critical situational awareness** directly to Public Safety Answering Points (PSAPs) and first responders
- Enterprise networks will **detect and immediately route emergency call requests**, no matter where or how the device is connected, while providing internal command and control dashboards for event management tracking, acknowledgement, and escalation as needed



Approximately **80%** of emergency calls in the U.S. are from wireless devices<sup>3</sup>.

## Avaya SENTRY: The Solution for Kari's Law and NG911



- The world's first secure NG911 additional data repository (ADR) solution
- Provides relevant context that goes beyond location, ensuring that U.S. enterprises have full compliance with Kari's Law, including the ability to provide detailed location information to PSAPs, as required by Ray Baum's Act
- The market's most flexible and dynamic real-time 9-1-1 database, providing life-saving technology using existing networks

### TOP BENEFITS:

- Improves security for employees, guests, students, patients and others while reducing OpEx
- Provides greater location accuracy and multimedia at a fraction of the cost of traditional 9-1-1 databases
- Helps minimize property damage
- Provides a permanent record of all emergency calls.

[Learn More](#)

### Sources:

1. <https://www.avaya.com/en/solutions/public-safety/>
2. <https://www.usatoday.com/story/news/2015/02/22/cellphone-9-1-1-lack-location-data/23570499/>
3. <https://www.nena.org/page/9-1-1Statistics>