Cost effective migration for your CS1000

Avaya Device Adaptor Snap-in

Migrating has never been easier

Your CS1000 is a remarkable business communication solution. Whether your initial purchase dated from its 1990s debut under the Meridian 1 brand, or from a later date with an IP-based CS1000, it has undoubtedly provided years of rock-solid communications for your enterprise. But now the CS1000 is end-of-sale, and it’s time to plan for your future.

The Avaya Device Adaptor Snap-in (ADA) allows you to shift to the Avaya Aura® Platform while maintaining the significant investment you’ve made in desktop devices. UNISTim IP, digital and analog devices are all supported by the ADA and the most popular features your employees use everyday are fully accessible – without the need for retraining.

Just how cost effective can the ADA be in moving to Avaya Aura? An Avaya healthcare customer scored a major win recently, upgrading five of their hospitals at two-thirds of what it would have cost to implement a competitor’s solution at just one hospital.

But the ADA does much more than simply allow you to continue to use your existing desktops – it opens the door to a completely new UC experience with Avaya IX Workplace. Avaya IX Workplace is a sleek, unified communications tool that provides you with one-stop access to voice, video, team chat, calendar, meetings and more. Its “mobile-first” Top of Mind screen provides at-a-glance visibility to everything you need in real time and the ability to respond with a single touch.
Avaya IX Workplace also enables your users to achieve the full benefits of a cloud-based, fully integrated team collaboration environment. You can create and enter team rooms organized by a variety of categories with members both inside and outside of the organization, essentially breaking down the existing boundaries of your communications infrastructure. It supports persistent messaging and team chat, file sharing and task assignment and ad hoc and scheduled meetings, with audio / video conferencing, and screen sharing.

More capabilities that will help smooth your migration

The ADA is a critical part of your migration strategy, but it’s just the start. Avaya Aura now also supports critical CS1000 features that your employees use every day. These include:

• Call Park and Page
• Multiple Appearance Directory Number (MADN)
• MobileX-like user experience
• Avaya Aura Contact Center
• CallPilot® user interface on Avaya IX Messaging (Officelinx)

And you’ll get access to the complete capabilities of the Avaya Aura® Platform including:

• The ability to completely customize your solution with Avaya Breeze™, our application development platform
• Avaya Vantage, our flexible desktop device that allows you to create unique user and customer experiences with the Avaya Breeze™ Client SDK
• Cloud options for your core and applications including support for Infrastructure as a Service (IaaS) from providers like AWS

• Complete virtualization solutions on your own server hardware or appliances provided by Avaya

To make your migration even smoother, Avaya has teamed with ProVision to offer a software migration module to transfer user data from the CS1000 to your new Avaya Aura® Platform.

Maximize your value with the Loyalty2gether Program

To ensure that you receive the maximum possible benefit from your existing CS1000 investments, Avaya has created the time-limited Loyalty2gether program with flexible options for cloud, on-premises, and hybrid deployments. Loyalty2gether helps reduce your costs and boost the benefits of upgrading so you stay ahead of your competitors in the rapidly changing marketplace.

Loyalty2gether includes a multi-faceted promotion that ranges from highly discounted software licenses to Avaya Professional Services implementation credits, free phones, and more. Your Avaya or Avaya Partner representative can provide you with complete details of how Loyalty2gether can make your migration faster and more cost effective than you may have thought possible.

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we’ve enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we’re committed to innovation, partnership, and a relentless focus on what’s next. We’re the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.