Devices and Phones

Avaya Device as a Service

Put the Latest Communications Technology on Employee Desktops Without Impacting Your Cash Flow

If you are not using the latest communications technology on your employee desktops, you are falling behind. Now Avaya makes it easier than ever to empower employees with the award-winning Avaya Intelligent Experiences (IX) Devices. A large up-front capital outlay is no longer a barrier to accessing the industry’s most powerful communication tools to increase employee productivity. Avaya Device as a Service enables customers to subscribe to use devices on a monthly basis. When combined with an Avaya cloud solution, this means one low monthly payment for both your cloud service and your smart devices. And there is always the option to cancel this service—which reduces your risk.

And Avaya’s latest smart devices are platform agnostic—which means you can enjoy all the benefits of the Avaya IX Devices regardless of the UC platform or cloud service you are currently using.*

Key Capabilities at a Glance

Change the way your mobile, distributed workforce collaborates. Deliver an engaging experience for voice, video and mobility on virtually any device.

Subscription Flexibility: Purchase only what you need, when you need it.

Cancellation Options: You can always cancel the service, which reduces your risk.
Key Capabilities at a Glance

- Subscription Flexibility
- Cancellation Options
- Upgrade as Needed
- Modernize Your Communications
- Stay Current
- Easy Installation
- Simplified Administration

**Upgrade as Needed:** Upgrade to a more sophisticated device at any time with no penalty charges.

**Modernize Your Communications:** Access the industry’s most advanced portfolio of business communication devices.

**Stay Current:** At the end of the term, exchange your existing devices for new ones.

**Easy Installation:** Avaya’s Device Enrollment Service delivers no-touch plug and play setup.

**Simplified Administration:** Combine Device as a Service with your Avaya Cloud subscription for a single bill.
Avaya Desktop Experience Purchasing Options

Comparison

<table>
<thead>
<tr>
<th></th>
<th>Up-front Payment</th>
<th>Device Flex Purchase Plan</th>
<th>Device as a Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Device Ownership</td>
<td>Customer</td>
<td>Customer</td>
<td>Avaya</td>
</tr>
<tr>
<td>Payment Type</td>
<td>Up-front</td>
<td>Monthly Installment</td>
<td>Monthly Subscription Fee</td>
</tr>
<tr>
<td>Platforms</td>
<td>Any</td>
<td>Avaya IX Powered by</td>
<td>Any</td>
</tr>
<tr>
<td>Availability</td>
<td>Global</td>
<td>Global**</td>
<td>Initially US, then Global**</td>
</tr>
<tr>
<td>Included Devices</td>
<td>All</td>
<td>Avaya IX IP Phones J129, J139, J169, J179, Avaya Vantage™ K155, K165, K175, Avaya IX Conference Phones B109, B179, B189, Avaya IX Collaboration Unit CU360</td>
<td></td>
</tr>
<tr>
<td>Term</td>
<td>Not Applicable</td>
<td>3 Years</td>
<td>1, 3, or 5 Years</td>
</tr>
<tr>
<td>Cancellation Options</td>
<td>Not Applicable</td>
<td>No</td>
<td>Yes</td>
</tr>
</tbody>
</table>

*Please contact your Avaya representative for more information on supported non-Avaya UC platforms

**Available in select countries

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we’ve enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we’re committed to innovation, partnership, and a relentless focus on what’s next. We’re the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.