The Avaya 9500 Series Digital Deskphones allow small and medium sized businesses to deliver highly reliable, high quality, communication solutions for a range of user types within the organization. With an appearance and functionality similar to that of the well-established Avaya 9600 Series IP Deskphones, the 9500 Series can be deployed in mixed digital / IP telephony environments and are an ideal choice for companies wanting to add digital endpoints with a consistent look and user experience to their existing portfolio. The 9500 Series' smart design, crystal-clear sound and productivity features make these phones an easy choice for companies looking to gain strategic competitive advantage from their communications infrastructure.

Looks Great, Sounds Better

The 9500 Series digital deskphone features large, eye-friendly displays; paperless, all-digital labeling; and a high-quality integrated speakerphone that ensures everyone can hear and be heard.

Familiar, Functional Interface

There's almost no learning curve with the 9500 Series. Almost any user will intuitively know to use the fixed keys to access the most common features and the flexible softkeys with contextual guidance and prompts.

A Sound Investment

The 9500 Series is an excellent value for your growing company—and it's designed to remain that way, with expansion options including a headset interface. The 9500 Series delivers significant competitive advantages at its price point while lowering total cost of ownership for your company.
The Avaya 9508 Digital Deskphone:
An Indispensable Phone for Executives and Managers

Small business executives who spend a great deal of time on the phone rely on advanced telephony features and depend on high quality, real-time voice communications, for the success of their roles. With a large, easy-to-read display, the 9508 provides multiple feature keys, speed dials, and call logs to please the most demanding executive.

The 9508 Digital Deskphone Delivers What Managers Need

- 8 administrable feature buttons on 3 levels (total of 24 button positions), plus optional 12-button expansion module for a total of 96 feature keys or speed dial buttons with dual red-green LEDs to display status
- 10 fixed-feature keys for common tasks (e.g. contacts, history and message)
- Integrated, two-way speakerphone
- Headset jack supports wide array of wired and wireless Avaya headsets
- Additional caller related information is displayed with active appearances for easier call handling
- Context-sensitive interface, 4-way nav cluster and 4 softkeys simplify and speed up operations
- 8 line X 32 character display, white backlit for easy viewing

Avaya 9508 Digital Deskphone Key Features

Size and Weight

- Length (depth) in low position: 8.07 in (205mm)
- Width: 8.03 in (204mm)
- Height off desk in low position / high position: 6.34 in (161mm) / 7.91 in (201mm)
- Weight including handset and stand: 2.2 lbs (992g)

Software

- Call control protocol: DCP
- Codec: G711
- Two-way speakerphone
- Secondary line alerting

Connectivity

- Avaya IP Office Release 7.0 or later
Hardware Specs

- Charcoal gray
- Handset with 9 ft cord
- Dual-position stand
- Wall-mountable
- White backlit graphical display
  181 x 121 dots; 8 rows x 32 characters
- Permanently-labeled buttons:
  Speaker, Headset, Mute, Volume,
  Avaya Menu, Phone, History,
  Contacts, Voicemail Message
- Permanently-labeled navigation
  cluster (Up / Down, Left / Right, OK)
- Message Waiting indicator
- 8 administrable buttons
- 4 contextual softkey buttons
- Headset support
- Button Module 12 (BM12)
  supported; up to 3 can be connected
- Two-way speakerphone
- 2 wired line interface

Platform Support

Avaya IP Office

- Native support on IP Office
  Release 7.0
- Full access to IP Office call
  appearances and features
- Line appearance / feature key
  buttons: 8 x 3 levels
- Contacts application: 100
- Call Log application, with Missed /
  Answered / Outgoing calls: 30
- User option for language selection

Learn More

To learn more about the 9500 Series Digital Deskphones, contact your Avaya Account Manager, Avaya Authorized Partner or visit avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we’ve enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we’re committed to innovation, partnership, and a relentless focus on what’s next. We’re the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.