

Avaya Contact Center COVID-19

Resource Guide



- [CDC's Interim Guidance on Developing a Case Investigation and Contact Tracing Plan](#)
- [COVIDTracer](#)
 - Spreadsheet-based tool that allows public health officials and policymakers to compare three different contact tracing & monitoring strategies

- [CDC's Health Department Contact Tracing Resources](#)
 - [Health Department Checklist](#)
 - [Self-Isolation and Quarantine Home Assessment Checklist](#)
 - [Key Information to Collect During a Case Interview](#)
 - [Case Investigator's Guide](#) & [Contact Tracer's Guide](#)



- [CDC Training Guidance for Contact Tracing Teams](#)
- [CDC COVID-19 Businesses and Workplaces: Plan, Prepare, and Respond](#)
- [United States of Care - Actions to Plan, Prepare, Prevent COVID-19 Surges Webinar](#)