

W0. Introduction

W0.1

(W0.1) Give a general description of and introduction to your organization.

Avaya is a leading global business communications company, providing an expansive portfolio of software and services for contact center and unified communications, offered on-premises, in the cloud or as a hybrid solution. We provide our solutions to a broad range of companies, from small businesses to large multinational enterprises and government organizations. As of September 30, 2017, we had a presence in more than 100 countries worldwide and during the past three fiscal years we serviced more than 90% of the Fortune 100 organizations. Our products and services portfolio spans software, hardware, professional and support services and cloud services. These fall under two reporting segments: Global Communications Solutions (GCS) and Avaya Global Services (AGS).

Avaya sold its Networking business in July 2017 to Extreme Networks, Inc. In order to account for these changes, we updated our Scope 1 and 2 emissions from 2014, the baseline year, to 2017. These updated numbers are included in this 2018 CDP report and are indicated by a comment where used.

For more information, please visit www.avaya.com.

W0.2

(W0.2) State the start and end date of the year for which you are reporting data.

	Start date	End date
Reporting year	January 1 2017	December 31 2017

W0.3

(W0.3) Select the countries/regions for which you will be supplying data.

Argentina
Australia
Belgium
Brazil
Canada
Chile
China
China, Hong Kong Special Administrative Region
Colombia
Croatia
Czechia
Denmark
Egypt
France
Germany
Hungary
India
Indonesia
Ireland
Israel
Italy
Japan
Kazakhstan
Kenya
Luxembourg
Malaysia
Mexico
Netherlands
New Zealand
Norway
Peru
Philippines
Poland
Russian Federation
Saudi Arabia
Singapore
South Africa
Spain
Sweden
Switzerland
Taiwan (Province of China)
Thailand
Turkey
United Arab Emirates
United Kingdom of Great Britain and Northern Ireland
United States of America

W0.4

(W0.4) Select the currency used for all financial information disclosed throughout your response.

USD

W0.5

(W0.5) Select the option that best describes the reporting boundary for companies, entities, or groups for which water impacts on your business are being reported.

Companies, entities or groups over which operational control is exercised

W0.6

(W0.6) Within this boundary, are there any geographies, facilities, water aspects, or other exclusions from your disclosure?

No

W1. Current state

W1.1

(W1.1) Rate the importance (current and future) of water quality and water quantity to the success of your business.

	Direct use importance rating	Indirect use importance rating	Please explain
Sufficient amounts of good quality freshwater available for use	Have not evaluated	Have not evaluated	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.
Sufficient amounts of recycled, brackish and/or produced water available for use	Have not evaluated	Have not evaluated	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W2. Business impacts

W2.1

(W2.1) Has your organization experienced any detrimental water-related impacts?

No

W2.2

(W2.2) In the reporting year, was your organization subject to any fines, enforcement orders, and/or other penalties for water-related regulatory violations?

No

W3. Procedures

W3.3

(W3.3) Does your organization undertake a water-related risk assessment?

No, water risks-related are not assessed

W3.3e

(W3.3e) Why does your organization not undertake a water-related risk assessment?

	Primary reason	Please explain
Row 1	Judged to be unimportant	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W4. Risks and opportunities

W4.1

(W4.1) Have you identified any inherent water-related risks with the potential to have a substantive financial or strategic impact on your business?

No

W4.1a

(W4.1a) How does your organization define substantive financial or strategic impact on your business?

To determine whether an identified risk or opportunity is considered substantive, we compare its impact to Avaya's annual revenue and other related thresholds, which include: severity of legal and compliance ramifications (e.g. fines, penalties, lawsuits); length, extent, and degree of media coverage, and the amount of time needed to recover from reputational harm; and impact on operating costs.

W4.2b

(W4.2b) Why does your organization not consider itself exposed to water risks in its direct operations with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
Row 1	Risks exist, but no substantive impact anticipated	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W4.2c

(W4.2c) Why does your organization not consider itself exposed to water risks in its value chain (beyond direct operations) with the potential to have a substantive financial or strategic impact?

	Primary reason	Please explain
Row 1	Risks exist, but no substantive impact anticipated	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W4.3

(W4.3) Have you identified any water-related opportunities with the potential to have a substantive financial or strategic impact on your business?

No

W4.3b

(W4.3b) Why does your organization not consider itself to have water-related opportunities?

	Primary reason	Please explain
Row 1	Opportunities exist, but none with potential to have a substantive financial or strategic impact on business	Water-related opportunities are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W6. Governance

W6.1

(W6.1) Does your organization have a water policy?

No

W6.2

(W6.2) Is there board level oversight of water-related issues within your organization?

No

W6.2c

(W6.2c) Why is there no board-level oversight of water-related issues and what are your plans to change this in the future?

	Primary reason	Board level oversight of water-related issues will be introduced in the next two years	Please explain
Row 1	Water-related issues not material to our business	No	Water-related issues are considered but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W6.3

(W6.3) Below board level, provide the highest-level management position(s) or committee(s) with responsibility for water-related issues.

Name of the position(s) and/or committee(s)

There is currently no management-level responsibility for water-related issues

Responsibility

<Not Applicable>

Frequency of reporting to the board on water-related issues

<Not Applicable>

Please explain

Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W6.5

(W6.5) Do you engage in activities that could either directly or indirectly influence public policy on water through any of the following?

Yes, trade associations

W6.5a

(W6.5a) What processes do you have in place to ensure that all of your direct and indirect activities seeking to influence policy are consistent with your water policy/water commitments?

Avaya is a member of the Responsible Business Alliance (RBA) and has partnered with organizations such as the Silicon Valley Leadership Group to discuss climate change and related policies, including water.

Avaya's Law Team includes personnel who monitor, review, and provide legal advice on current and emerging policies that are applicable to our business. Avaya's Senior Director of Corporate Responsibility, EHS and Philanthropy meets monthly with regulatory review personnel to exchange information and receive guidance to ensure our activities that influence policy are consistent with Avaya's overall climate change strategy. In addition, quarterly meetings are held with Avaya management to review our business activities and ensure consistency with climate change strategy and objectives.

W7. Business strategy

W7.1

(W7.1) Are water-related issues integrated into any aspects of your long-term strategic business plan, and if so how?

	Are water-related issues integrated?	Long-term time horizon (years)	Please explain
Long-term business objectives	No, water-related issues were not reviewed and there are no plans to do so	<Not Applicable>	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.
Strategy for achieving long-term objectives	No, water-related issues were not reviewed and there are no plans to do so	<Not Applicable>	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.
Financial planning	No, water-related issues were not reviewed and there are no plans to do so	<Not Applicable>	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use.

W7.2

(W7.2) What is the trend in your organization's water-related capital expenditure (CAPEX) and operating expenditure (OPEX) for the reporting year, and the anticipated trend for the next reporting year?

	Water-related CAPEX (+/- % change)	Anticipated forward trend for CAPEX (+/- % change)	Water-related OPEX (+/- % change)	Anticipated forward trend for OPEX (+/- % change)	Please explain
Row 1	0	0	0	0	Avaya collects water consumption and cost data across our facilities, where available. At this time, we do not have complete data on our CAPEX and OPEX.

W7.3

(W7.3) Does your organization use climate-related scenario analysis to inform its business strategy?

	Use of climate-related scenario analysis	Comment
Row 1	No, but we anticipate doing so within the next two years	This was the first year where climate-related scenario analysis was introduced in the CDP questionnaire, so Avaya spent time researching and understanding the different types of scenarios, methodologies, and assumptions. Although we were unable to complete an in-depth analysis this year, we are preparing to conduct one in the next two years and will use it to inform our strategy.

W7.4

(W7.4) Does your company use an internal price on water?

Row 1

Does your company use an internal price on water?

No, and we do not anticipate doing so within the next two years

Please explain

Water-related issues are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. We do not anticipate using an internal price on water in the next two years.

W8. Targets

W8.1

(W8.1) Describe your approach to setting and monitoring water-related targets and/or goals.

	Levels for targets and/or goals	Monitoring at corporate level	Approach to setting and monitoring targets and/or goals
Row 1	Our company sets no targets or goals	<Not Applicable>	<Not Applicable>

W8.1c

(W8.1c) Why do you not have water target(s) or goal(s) and what are your plans to develop these in the future?

	Primary reason	Please explain
Row 1	Other, please specify (Limited operational control)	Water-related risks are considered in Avaya's risk assessment process but were judged to not have a material impact on our business. Nearly the entire Avaya real estate portfolio is leased space and we do not do any manufacturing; this dynamic limits our operational control and ability to make decisions regarding water use. We look for ways to reduce our water usage and increase our water efficiency, but do not have a formal goal or target.

W9. Linkages and trade-offs

W9.1

(W9.1) Has your organization identified any linkages or tradeoffs between water and other environmental issues in its direct operations and/or other parts of its value chain?

No

W9.1b

(W9.1b) Why has your organization not identified any linkages or tradeoffs between water and other environmental issues?

	Primary reason	Please explain
Row 1	Not considered, and we have no plans to do so	Water-related issues are considered in Avaya's risk assessment process but were judged to not be material to our business.

W10. Verification

W10.1

(W10.1) Do you verify any other water information reported in your CDP disclosure (not already covered by W5.1d)?

No, we do not currently verify any other water information reported in our CDP disclosure

W11. Sign off

W-FI

(W-FI) Use this field to provide any additional information or context that you feel is relevant to your organization's response. Please note that this field is optional and is not scored.

W11.1

(W11.1) Provide details for the person that has signed off (approved) your CDP water response.

	Job title	Corresponding job category
Row 1	Senior Director of Corporate Responsibility, Philanthropy, and EHS	Environment/Sustainability manager

W11.2

(W11.2) Please indicate whether your organization agrees for CDP to transfer your publicly disclosed data on your impact and risk response strategies to the CEO Water Mandate's Water Action Hub [applies only to W2.1a (response to impacts), W4.2 and W4.2a (response to risks)].

No

SW. Supply chain module

SW0.1

(SW0.1) What is your organization's annual revenue for the reporting period?

	Annual revenue
Row 1	3272000000

SW0.2

(SW0.2) Do you have an ISIN for your organization that you are willing to share with CDP?

Yes

SW0.2a

(SW0.2a) Please share your ISIN in the table below.

	ISIN country code	ISIN numeric identifier (including single check digit)
Row 1	US	0534991098

SW1.1

(SW1.1) Have you identified if any of your facilities reported in W5.1 could have an impact on a requesting CDP supply chain member?

No, we do not have this data and have no intentions to collect it

SW1.2

(SW1.2) Are you able to provide geolocation data for your site facilities not already reported in W5.1?

No, we do not have this data and have no plans to collect it

SW2.1

(SW2.1) Please propose any mutually beneficial water-related projects you could collaborate on with specific CDP supply chain members.

SW2.2

(SW2.2) Have any water projects been implemented due to CDP supply chain member engagement?

No

SW3.1

(SW3.1) Provide any available water intensity values for your organization's products or services across its operations.

Submit your response

In which language are you submitting your response?

English

Please confirm how your response should be handled by CDP

	Public or Non-Public Submission	I am submitting to	Are you ready to submit the additional Supply Chain Questions?
I am submitting my response	Non-public	Customers	<Not Applicable>

Please confirm below

I have read and accept the applicable Terms