



## FACT SHEET

# Avaya J139 IP Phone

The Avaya IP Phone J139 provides a modern, connected, personalized experience for customers and addresses the need for secure, reliable voice communications for users within large enterprises and small and medium-sized companies. It is well suited for users that need only the most commonly used voice features. It provides a new level of simplicity in using features such as Hold, Transfer, Conference, Forward, and Call Park / UnPark.

### Key Features and Benefits

- Delivers high definition audio that can increase productivity by reducing fatigue and provides easier-to-understand multi-party calls through the wideband audio codec in the handset and headset.
- Simplifies call control on the display using softkeys for everyday functions such as transfer, conference and forwarding; also makes it easy to perform everyday tasks such as quick access to the corporate directory.
- Provides visual cues that can speed task management through 4 dualcolor Red / Green LED buttons.
- Improves flexibility through support of a secondary Gigabit Ethernet port for a PC.
- The handset has built in volume boost for hearing impaired to avoid having to purchase a separate amplified headset.
- Accommodates advanced unified communications solutions through Session Initiation Protocol (SIP).

- Supports reduced energy consumption and lower costs through Power-over-Ethernet Class 1 design with “sleep mode”.

### Features and Specifications

- 2.8” (diagonal) color display—320 x 240 pixels
- Multiple line phone with four red / green line / feature indicators around display
- 4 Context sensitive soft keys
- Hard buttons for phone, messages, contacts, history, home, navigation cluster, headset, speaker, volume, mute
- LEDs for speaker, mute, headset, message, history
- Wideband audio in handset and wired headset
- Full duplex speakerphone & handset
- Ergonomic hearing aid compatible handset supports TTD acoustic coupler
- Message waiting indicator
- Mute key with optional mute alerting
- IC call alerting with 360-degree visibility
- Dual-position stand, optional wall-mount stand
- Gigabit Ethernet (10 / 100 / 1000) line interface
- Second Ethernet interface 10 / 100 / 1000 Mbps
- PoE Class (IEEE 802.3af) registers as class 1 device and supports 802.3az

**The Avaya IP Phone J139 is a multiline device with four red / green line / feature indicators around the color display, It designed for business workers that need only the most frequently used features.**



- Optional AC to 5 volt power supply
- SIP protocol support
- Supports call handling for multiple SIP accounts, up to a maximum of 96
- Standards-based codec support: Opus, G.711, G.726, G.729A / B, G.722
- Configurable via Web interface
- Support for HTTPS, TLS and SRTP for encryption
- Recent Call Log (100 entries)
- Zero touch deployment via Device Enrollment Services Support
- Supports the following languages: Dutch, English (UK & US), French (Canada), French (France), German, Italian, Japanese, Portuguese (Brazil), Simplified Chinese, Spanish (Latin America), Spanish (Spain), Traditional Chinese

### **Software compatibility**

- Avaya Aura Platform 6.3 FP and later
- IP Office 11.0 and later
- Avaya Cloud Office by Ring Central
- Avaya Approved Third Party Platforms

Avaya recommends that all customers using Avaya J100 Series SIP software upgrade to latest release at the earliest convenience.

The latest release is available to download from <https://support.avaya.com/support/en/downloads>

Please always refer to Advisements in the associated software "Readme" file for important information prior to deploying the software.

## **About Avaya**

Avaya is a global enterprise software leader that helps the world's largest organizations and government agencies forge unbreakable customer connections. Our CX platform is built to unify fragmented experiences, equipping enterprises to evolve their contact centers into connection centers and strengthen relationships that create business value. Learn more at [www.avaya.com](http://www.avaya.com).

