



## FACT SHEET

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# Avaya Admin Portal

## Streamline Your Communication Management

### Empowering Organizations With Self-Service Administration

Avaya Admin Portal is a user-friendly self-service online administration tool that empowers organizations to manage their communication systems efficiently. Designed with simplicity in mind, it allows you to control and customize your communication services from anywhere, at any time.

### Key Benefits for Your Organization

#### Simplified Management

- **Easy Access:** Manage your communication tools with just a few clicks. The intuitive interface means you don't need to be a tech expert to navigate it.
- **Centralized Control:** All your communication settings in one place, making it easier to monitor and adjust as needed.

#### Enhanced Efficiency

- **Real-Time Updates:** Make changes instantly and see them reflected right away, ensuring your business operations are always up to date.

- **Automated Processes:** Reduce manual tasks with automation, freeing up your team to focus on more important activities.

#### Customization & Flexibility

- **Tailored Solutions:** Customize features to fit your specific business needs, whether it's adjusting call flows, setting up new extensions, or enabling your users to change voice mail password.
- **Scalable Options:** Easily scale your communication services as your organization grows, ensuring you always have the right tools in place.

### Improved Security

- **Secure Access:** Keep your data safe with robust security measures, ensuring only authorized users can make changes.
- **Data Protection:** Regular updates and security protocols protect your business information from potential threats.

### Cost-Effective Operations

- **Reduce Overhead:** Manage your systems in-house without the need for extensive external IT support.
- **Optimize Resources:** By streamlining communication management, you can allocate resources more effectively across your business.

**Discover how the Avaya Admin Portal can transform your business communication. Schedule a demo and see Avaya Admin Portal in action.**

**Transform your communication management with the Avaya Admin Portal and keep your business connected, efficient, and secure.**

## About Avaya

Avaya is a global enterprise software leader that helps the world's largest organizations and government agencies forge unbreakable customer connections. The Avaya Infinity™ platform is built to unify fragmented experiences, equipping enterprises to evolve their contact centers into connection centers and strengthen relationships that create business value. Learn more at [www.avaya.com](http://www.avaya.com).

