

## Avaya one-X® Portal

### Overview

Avaya one-X® Portal is a web browser-based client for Avaya telephony, messaging, conferencing, presence, and mobility services provided by Avaya Aura™ Communication Manager, Avaya Modular Messaging and Avaya Meeting Exchange. The solution brings the full power of Unified Communications to the PC in a single, intuitive and powerful tool.

Avaya one-X Portal requires no software to be installed on your end user systems for most communication functions. It is firewall and VPN friendly, providing flexible IP port assignments to conform to your network demands. Certain optional functions use software which can be downloaded in real time as needed, or be installed directly as desired.

Powerful central control, administration and access to your Enterprise Authentication systems ensure that all of the powerful user functions can integrate seamlessly into your Enterprise.

### Key Customer Benefits

- **Work from virtually anywhere** – Single browser-based interface for user's enterprise communication needs. Users can more easily collaborate with co-workers from wherever there is an Internet connection.
- **Improve enterprise-wide collaboration** – Intelligent presence information allows users across your business to be more

responsive and connected to co-workers and decision makers. Users "see" the likelihood of reaching an associate by phone or IM.

- **Be more productive, responsive** – Provides access to enhanced telephony, conferencing and messaging capabilities through a simple, intuitive interface. Online tutorials and context-sensitive help provide users immediate support.
- **No end user installation required** – No application software required on end user systems for core communications capabilities. Centrally administer and control end user access to the latest communications tools and capabilities.

### Feature Summary

- **Web browser-based client** – Sign on via virtually any web browser provides fast, easy access to services across Avaya Modular Messaging, Avaya Meeting Exchange, and Avaya Aura Communication Manager. No desktop software to install. Access is secured via an SSL VPN connection.
- **Aggregate Presence** – Display personal availability as well as see co-worker's presence to determine ability to reach them via voice and IM. Leverage presence information from Avaya and other sources aggregated by the Avaya Aura™ Presence Services application.
- **Telephony** – Access many Avaya Aura Communication Manager telephony
- **Directory Services** – Tight integration to corporate databases and authentication. Integrate with Microsoft Active Directory, IBM Domino, Sun and Novell for Enterprise Authentication and Directory Services.
- **Control Avaya Extensions to Cellular for Follow Me applications** – Never miss an important call when away from the office. Enable services for simultaneous ringing



features for call handling and management including call conferencing and call transfer. Manage multiple calls simultaneously.

- **Voicemail** – View, sort, play, and record messages from Avaya Modular Messaging. No need to manage voice messages in a sequential fashion. View faxes online. No need to engage the telephone or a voicemail port to access messages.
- **Conferencing** – View and control audio conferences on Avaya Meeting Exchange. See the dynamic roster of attendees change as participants join or leave; see who is speaking, mute noisy lines, mute/unmute participants.

of your mobile or home phone number with your business phone number.

- **Usage Modes** – Preconfigured modes include Office, Home, Mobile, and Travel so users can select the connectivity and settings that optimize access without sacrificing convenience. Use the web client for feature and call control in combination with an Avaya desk phone in

the office, a mobile phone at a temporary worksite, or use for call control with voice over IP. No matter which mode is selected, all calls made and received will appear to be from the user's business number.

- **Communication history** – See all incoming, outgoing, and missed calls for your office extension as well as faxes and

voicemail messages. Sort information by the criteria of your choice to immediately find the information you need.

## Supported Languages

- English
- Additional languages available via Service Pack

## System Requirements and Supported Systems

### Client Desktop

#### PC:

- Pentium III 800mhz or better
- 512M RAM
- 1.5 GB of free disk space
- Keyboard, mouse, microphone, speaker and sound card
- 10Mbps NIC or better
- Microsoft XP SP2 or greater, or Microsoft Vista 32 & 64 bit with Microsoft Internet Explorer 6.0 or greater, or Mozilla Firefox 2 or 3
- Red Hat Enterprise Linux Desktop 4, update 4, 32 bit using Mozilla Firefox 2 or 3
- Microsoft Windows 7

#### Mac:

- 1.33 GHz CPU
- 512 RAM
- MAC OS 10.5 or later with Safari 3.1, 3.2 or 4.0 using Mozilla Firefox 2 or 3

### one-X Portal Server

- Quad core processors
  - Portal 1.1: 1.86 GHz CPU
  - Portal 5.2: 2.66 GHz or better CPU
- 6 GB RAM
- 40 GB hard drive, 10 GB free space in /tmp and 21 GB free in /
- 100Mbps/1 GB network card
- DVD/CD combination optical drive
- Red Hat Enterprise Linux 4, update 4, 5, 6, 7 or 8 for Portal 1.1; additionally, Red Hat Enterprise Linux 5, update 3 for Portal 5.2 (32-bit only)

### Minimum Server Requirements

- Avaya Aura Communication Manager 5.0 and later
- Avaya Modular Messaging 5.x with the Avaya Message Storage Server
- Meeting Exchange Enterprise 4.1 or 5.2
- Avaya Aura™ Application Enablement Services 4.2.2 or 5.2
- Microsoft Active Directory Server 2003 or Windows Server 2008 Active Directory Domain Services, or IBM Domino Server 7.5, or Sun One Directory Server 5.2 or 6.3, or Novell eDirectory 8.8 SP2
- Avaya Aura Presence Services 1.0 (for presence, please refer to IPS documentation for details)

## Learn More

To learn more about Avaya one-X Portal, talk to your Avaya Account Manager or Authorized Partner. Also, visit us at [www.avaya.com](http://www.avaya.com).

## About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centers, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com](http://www.avaya.com).



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