Devices & Phones

Avaya 9408 Digital Deskphone

A Power Solution for Essential Users and Navigators

The Avaya 9400 Series Digital Deskphones allow companies to deliver highly reliable, high quality, communication solutions for a range of user types within the organization. With an appearance and functionality similar to that of the well-established Avaya 9600 Series IP Deskphones, the 9400 Series can be deployed in mixed digital / IP telephony environments and are an ideal choice for companies wanting to add digital endpoints—with a consistent look and user experience—to their existing portfolio. The 9400 Series' smart design, crystal-clear sound and productivity features make these phones an easy choice for companies looking to gain strategic competitive advantage from their communications infrastructure.

Looks Great, Sounds Better: The 9400 series features large, eye-friendly displays; paperless, all-digital labeling; and a high-quality integrated speakerphone that ensures everyone can hear and be heard.

Familiar, Functional Interface: There's almost no learning curve with the 9400 Series. Almost any user will intuitively know to use the fixed keys to access the most common features and the flexible softkeys with contextual guidance and prompts.

A Sound Investment: The 9400 Series is an excellent value for your growing company—and it's designed to remain that way, with expansion options including a headset interface. The 9400 Series delivers significant competitive advantages at its price point while lowering total cost of ownership for your company.

The Avaya 9408 Digital Deskphone: An Indispensable Phone for Essential Users and Navigators

The Avaya 9408 Digital Deskphone is an indispensable phone for Executives and Managers.

Executives who spend a great deal of time on the phone rely on advanced telephony features and depend on high quality, real-time voice communications, for the success of their roles. With a large, easy-to-read display, the 9408 provides multiple feature keys, speed dials, and call logs to please the most demanding executive.

Essential or "power users" are customer-facing workers who spend a great deal of time on the phone. They rely on advanced telephony features and depend on high quality, real-time voice communications, for the success of their roles. Navigators are people who answer incoming calls, transfer customers to various departments or extensions and monitor several line appearances throughout a typical day.

The 9408 Digital Deskphone Delivers What Essential Users and Navigators Need:

- 8 administrable feature buttons on 3 levels (total of 24 button positions), plus optional 12-button expansion module for a total of 96 feature keys or speed dial buttons with dual red-green LEDs to display status.

- 10 fixed-feature keys for common tasks (e.g. contacts, history and message).

- Integrated, two-way speakerphone.

- Headset jack supports wide array of wired and wireless Avaya headsets.

- Additional caller related information is displayed with active appearances for easier call handling.

- Context-sensitive interface, 4-way nav cluster and 4 softkeys simplify and speed up operations.

- 8 line X 32 character display, white backlit for easy viewing.

Avaya 9408 Digital Deskphone Key Features

Hardware Specs

- Charcoal gray
- Handset with 9 ft. cord
- Dual-position stand
- Wall-mountable
- White backlit graphical display 181 x 121 dots; 8 rows x 32 characters
- Permanently-labeled buttons: Speaker, Headset, Mute, Volume, Avaya Menu, Phone, History, Contacts, Voicemail Message

- Permanently-labeled navigation cluster (Up / Down, Left / Right, OK)
- Message Waiting indicator
- 8 administrable buttons
- 4 contextual softkey buttons
- Headset support
- Button Module 12 (BM12) supported; up to 3 can be connected
- Two-way speakerphone
- 2 wired line interface

About Avaya

Businesses are built on the experiences they provide and every day millions of those experiences are built by Avaya (NYSE:AVYA). For over one hundred years, we've enabled organizations around the globe to win—by creating intelligent communications experiences for customers and employees. Avaya builds open, converged and innovative solutions to enhance and simplify communications and collaboration—in the cloud, on premise, or a hybrid of both. To grow your business, we're committed to innovation, partnership, and a relentless focus on what's next. We're the technology company you trust to help you deliver Experiences that Matter. Visit us at www.avaya.com.

Platform Support

Avaya Aura Communication Manager

- Alias on CM 5.2.1 SP8 and CM 6.0.1 SP1: 2420
- Alias on CM 6.0.1 SP1: 1416
- Native support on CM 6.2
- Full access to CM call appearances and features
- Line appearance / feature key buttons: 8 x 3 levels
- Contacts application: 100
- Call Log application, with Missed / Answered / Outgoing calls,: 100
- User option for language selection

Avaya Integral Enterprise

- Support with E07, IEE2 and above
- Partner buttons: 8 x 2 levels
- Feature / short dial key buttons: 8 x 5 levels

Size and Weight

- Length (depth) in low position: 8.07in (205mm)
- Width: 8.03in (204mm)
- Height off desk in low position / high position: 6.34in (161mm) / 7.91in (201mm)
- Weight including handset and stand: 2.2 lbs (992g)

Software

- Call control protocol: DCP
- Codec: G711
- Two-way speakerphone
- Secondary line alerting

Connectivity

- Avaya Aura™ Communications Manager CM 5.2.1 SP8, CM 6.0.1 SP1, CM 6.2 or later
- Integral Enterprise E07, IEE2 or later

Learn More

With more than 100 years as a leader in communications, Avaya can help your company maximize productivity with the communications solutions specific to the needs of your workforce.

To learn more about the 9400 Series Digital Deskphones, contact your Avaya Account Manager, Avaya Authorized Partner or visit www.avaya.com for white papers, case studies and other information showcasing Avaya solutions in action.

AVAYA | Experiences That Matter