



INTELLIGENT COMMUNICATIONS

Learn the Facts About Unified Communications

## Can Avaya one-X™ Mobile support Apple iPhone?

Yes. Avaya one-X Mobile transforms the Apple iPhone into a full-fledged business tool by offering direct access to sophisticated features found on your Avaya office phone.

Two recent networkworld.com articles cite the business integration of the Apple iPhone by Avaya:

"Avaya will make it possible to turn an iPhone into a node on the corporate PBX network, something iPhone users (if not corporate phone executives) want."

"Avaya iPhone support could solve a problem faced by IT executives worried about employees using unauthorized devices on the corporate network. With the one-X client, iPhones and their corporate use would be managed. A recent survey by IDC says 70% of current or likely iPhone users would want to use the devices at least in part for work."

Avaya one-X Mobile client software enables the iPhone to be integrated into most enterprise IP telecommunications networks.

Intelligent Communications from Avaya enables you to:

- Have calls to the deskphone simultaneously ring the iPhone or up to four other devices of the user's choice, reducing the chance of missing important calls.
- Transfer calls seamlessly between the iPhone and your deskphone.
- Have calls made from a mobile device show the desk phone caller ID, for true one-number portability.
- Manage only one business number and voice mailbox.
- Access a full suite of business telephony features.
- Use an easy graphical user interface.
- Turn on/off business profile as needed.
- Use VIP Lists to allow only key callers to get through, ensuring minimal interruptions during off hours or during critical meetings.

The Apple iPhone is one of the Avaya one-X Mobile clients which provide quick access to office phone functionality. Implementation only requires purchasing Extension to Cellular software licenses, adding them to your existing Avaya Communication Manager server, downloading the software, and installing the appropriate client. This deployment provides a robust integration with Avaya Communication Manager without the need for additional hardware components.

Integration with other unified communication applications such as voicemail, corporate directory, call handling and routing options are available. Avaya provides an option that builds on Extension to Cellular functionality with additional unified communication applications. The required software integrates with enterprise applications and delivers additional capabilities to the iPhone through the required server hardware.

### About Avaya

Avaya is a global leader in enterprise communications systems. The company provides unified communications, contact centres, and related services directly and through its channel partners to leading businesses and organizations around the world. Enterprises of all sizes depend on Avaya for state-of-the-art communications that improve efficiency, collaboration, customer service and competitiveness. For more information please visit [www.avaya.com/uk](http://www.avaya.com/uk).