



Commitment to the Environment

Avaya

Voice-over:

Avaya designs technology for every business, including its own. Thanks to teleworker solutions, Avaya has improved productivity, employee morale and the environment. Peter Howerton, Director of the Avaya Technicenter, describes how.

Peter Howerton:

Hi, my name is Peter Howerton. As we move in an ever-changing model and technologies continue to change, our horizons are also changing. So, as we look to expand our team and our local operations, using teleworker and virtual office allows us to find the right resource talent in any market.

Voice-over:

For Avaya, teleworking is about giving the right people the tools they need to work wherever they work best.

Peter Howerton:

Avaya actually provides a whole host of solutions that allow our employees to work virtually. In 2008, one in eight employees routinely worked from a virtual office. We see these numbers are on the rise. As we expand, we expand globally. There are over 2,200 employees that are full-time teleworkers. 75 percent of our employees base telework at least part of the week, and these numbers will continue to increase.

Voice-over:

As telecommuters, Avaya employees are happier, more productive, and more mindful of the environment.

Peter Howerton:

We've seen an increase in efficiency, an increase in employee morale, and we've seen the use of our technologies in a new light. Through the adoption of virtual office working and telecommuting, we've seen a huge reduction in carbon emissions by over 8,000 tons per year through the reduction of the employee travel by over 15 million miles annually.

Voice-over:

In leading by example, Avaya demonstrates how communications technology can better the business world—and the real world.

Peter Howerton:

Avaya's led the way by reducing carbon emissions and commute time for our employees, but we're also creating the technology that allows a lot of our customers to do the same.

